

# Driving 5-Star & RoP Implementation Through a QAPI Approach

## 13-Part Webinar Series

Sessions will be approved by NAB for Administrators, as well as for nursing.

All sessions will begin promptly at Noon Pacific

Date	Contact Hours	Series Topic
Feb. 15	1.5	Final Rule: Integrating Phase 2 New Requirements of Participation into Practice (Part 1)
Feb. 22	1.5	Final Rule: Integrating Phase 2 New Requirements of Participation into Practice (Part 2)
Mar. 15	1.25	SNF QAPI Fundamentals
Mar. 30	1.25	Health Inspections: Analyzing 5-Star Data and Applying QAPI Principles to Improve 5-Star Survey Results
Apr. 26	1.25	Staffing: Analyzing 5-Star Data and Applying QAPI Principles to Improve Staffing Ratings/Retention
May 31	1.25	Pain: Analyzing 5-Star Pain Quality Measures and Applying QAPI Principles to Improve Pain Quality Measure
Jun. 21	1.25	Pressure Ulcers: Analyzing 5-Star Pressure Ulcer Quality Measures and Applying QAPI Principles to Improve Pressure Ulcer Quality Measures
Jul. 26	1.5	Falls & Restraint Reduction: Analyzing 5-Star Falls with Major Injury & Physical Restraint Quality Measures – Applying QAPI Principles to Reduce Falls, Physical Restraint Use, and Improve Fall with Major Injury Quality Measures
Aug. 9	1.25	Antipsychotics: Analyzing 5-Star Antipsychotic Quality Measures and Applying QAPI Principles to Improve Antipsychotic Quality Measures
Sep. 20	1.25	RoP Infection Control Program Updates and Urinary Tract Infections – Catheter Use: Analyzing 5-Star UTI and Catheter Quality Measures and Applying QAPI Principles to Improve UTI and Catheter Quality Measures
Oct. 18	1.25	Increase in ADL Help, Ability to Move Independently Worsened, & Improvement in Function: Analyzing 5-Star Functional Mobility Quality Measures and Applying QAPI Principles to Improve Functional Mobility Quality Measures
Nov. 8	1.25	Discharge to Community, Hospital Readmissions, and Emergency Room Visits: Analyzing 5-Star Quality Measures & Applying QAPI Principles to Improve Quality Measure Performance & Ensure Compliance with RoP Discharge Planning Requirements
Dec. 6	1.25	Abuse Prevention & Reporting
<b>17.0</b>		<b>Total CEUs for the Webinar Series</b>



and



bring you...

# Driving 5-Star & RoP Implementation Through a QAPI Approach

## 13 - Part Webinar Series

### Presenter Information:



#### **Amie Martin, OTR/L, CHC, RAC-CT**

**Principal Consultant & President for Proactive Medical Review & Consulting, LLC**

Amie is an Occupational Therapist with over twenty years of experience serving in long term care rehabilitation leadership positions and as a clinical program specialist. She is certified in healthcare compliance through the Health Care Compliance Association. She has successfully partnered with post-acute care and rehabilitation service providers to improve clinical outcomes, compliance programs, medical record documentation, and to reduce error rates under medical review. Working with legal counsel to prepare defensive arguments and provide expert witness testimony, she has defended rehabilitation providers under large volume ZPIC and RAC government audits, recovering reimbursement on denied claims. Amie's recent publications include articles for the American Occupational Therapy Association, American Association of Nurse Assessment Coordination (AANAC,) American College of Health Care Administrators, and the American Health Lawyers Association. She has presented extensively to SNF health care associations and national groups such as NARA (National Association of Rehabilitation Providers and Agencies) and AANAC on documentation and Medical Review related topics.



#### **Shelly Maffia, MSN, MBA, RN, LNHA, QCP**

**Clinical Consultant for Proactive Medical Review & Consulting, LLC**

Shelly is a Registered Nurse and Nursing Home Administrator with over ten years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.

She is a member of the Association for Professionals in Infection Control and Epidemiology (APIC) and earned a Certificate in Infection Prevention Training in the Long-Term Care Setting. She is an AHIMA approved ICD-10-CM and ICD-10-PCS trainer. Shelly has extensive experience providing consultation and leadership support to skilled nursing centers to ensure quality resident care and regulatory compliance. She is experienced in developing clinical training tools, policies, procedures, protocols, and providing training programs on systems, processes, and best practices for long-term care facilities and corporations.



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**PROACTIVE**  
MEDICAL REVIEW



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Proactive Medical Review & Consulting assists post-acute care providers in ensuring compliance with regulatory standards and promoting measurable care excellence. Proactive specializes in SNF risk assessment, Quality Assurance Performance Improvement (QAPI) projects, medical record review services and staff development to promote care quality and effective clinical documentation. Proactive offers consulting for Medical Review and Medicare Appeals, and is uniquely positioned to assist SNF providers with therapy oversight and the defense of skilled rehab services through their team that includes Therapist consultants in addition to Nurse, Health Facility Administrator, MDS and SNF/NF billing experts.

## **Driving 5-Star & Requirements of Participation (RoP) Through a QAPI Approach**

### **13-Part Webinar Series \* February – December 2017**

**ROUTE TO: Nursing Homes: Administrators; MDS Coordinators; Director of Nursing; Director of Social Services; Director of Activities; Director of Rehabilitation Services; Staff Development and Social Worker Professionals. (staff involved with quality improvement or the new nursing home rule)**

#### **OVERVIEW**

“Driving 5-Star & ROP Implementation through a QAPI approach” focuses on guiding 5-Star performance and helping communities understand the components of the 5-star rating system through application of QAPI principles, while incorporating the new Requirements of Participation (RoP) relevant to each topic. We begin the series with a 2-Part session focused on a review of the Phase 2 requirements, and provide guidance on actions required to achieve compliance in these areas. Series topics were devised from a survey on SNF provider interests distributed across multiple states.

We have obtained NAB approval for the contact hours (1.25-1.5 hours per session). We are pending approval for DSHS Education Credits. A total of 17 hours is offered for the entire series. .

#### **SCHEDULE**

Please note that each event is scheduled for **Noon Pacific**:

- **2/15/17** - 1.5 | Final Rule: Integrating Phase 2 New Requirements of Participation (RoP) into Practice **(Part 1)**
- **2/22/17** - 1.5 | Final Rule: Integrating Phase 2 New RoP into Practice **(Part 2)**
- **3/15/17** - 1.25 | SNF QAPI Fundamentals
- **3/30/17** - 1.25 | Health Inspections: Analyzing 5-Star Data and Applying QAPI Principles to Improve 5-Star Survey Results
- **4/26/17** - 1.25 | Staffing: Analyzing 5-Star Data and Applying QAPI Principles to Improve Staffing Ratings/Retention
- **5/31/17** - 1.25 | Pain: Analyzing 5-Star Pain Quality Measures and Applying QAPI Principles to Improve Pain Quality Measure
- **6/21/17** - 1.25 | Pressure Ulcers: Analyzing 5-Star Pressure Ulcer Quality Measures and Applying QAPI Principles to Improve Pressure Ulcer Quality Measures
- **7/26/17** - 1.5 | Fall & Restraint Reduction: Analyzing 5-Star Falls with Major Injury & Physical Restraint Quality Measures — Applying QAPI Principles to Reduce Falls, Physical Restraint Use, and Improve Fall with Major Injury Quality Measures
- **8/9/17** - 1.25 | Antipsychotics: Analyzing 5-Star Antipsychotic Quality Measures and Applying QAPI Principles to Improve Antipsychotic Quality Measures
- **9/20/17** - 1.25 | RoP Infection Control Program Updates and Urinary Tract Infections — Catheter Use: Analyzing 5-Star UTI and Catheter Quality Measures and Applying QAPI Principles to Improve UTI and Catheter Quality Measures
- **10/18/17** - 1.25 | Increase in ADL Help, Ability to Move Independently Worsened, & Improvement in Function: Analyzing 5-Star Functional Mobility Quality Measures and Applying QAPI Principles to Improve Functional Mobility Quality Measures
- **11/8/17** - 1.25 | Discharge to Community, Hospital Readmissions, and Emergency Room Visits: Analyzing 5-Star Quality Measures & Applying QAPI Principles to Improve Quality Measure Performance & Ensure Compliance with RoP Discharge Planning Requirements
- **12/6/17** - 1.25 | Abuse Prevention & Reporting

## NAB and DSHS Education Credits

1.5 and 1.25 NAB and DSHS Education Credits are available for each listener. Total 17 for all sessions.

<b>FEES</b>	<b>LeadingAge WA</b>	<b>Nonmember</b>
	<b>Live</b>	<b>Live</b>
Per phone line for each single session	\$79	\$99
Per phone line, nine (9) sessions **	\$632	\$792
Per phone line for all (13) sessions ***	\$869	\$1,089

\* For this pricing registrants must be a LeadingAge WA/LeadingAge state affiliate.

\*\*\* **BEST VALUE!!** \$66/per session; 1.5/1.25 Education Credits/per session - up to 17 per person!

**Audio Link Option** - recorded webinars are available for \$149.00 (per session) for future training needs! Ask Cassi for details\_\_\_\_\_

### Check each date that you plan to participate in the distance learning sessions:

- |                                      |                                       |                                     |                                     |
|--------------------------------------|---------------------------------------|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> February 15 | <input type="checkbox"/> February 22  | <input type="checkbox"/> March 15   | <input type="checkbox"/> March 30   |
| <input type="checkbox"/> April 26    | <input type="checkbox"/> May 31       | <input type="checkbox"/> June 21    | <input type="checkbox"/> July 26    |
| <input type="checkbox"/> August 9    | <input type="checkbox"/> September 20 | <input type="checkbox"/> October 18 | <input type="checkbox"/> November 8 |
| <input type="checkbox"/> December 6  |                                       |                                     |                                     |

*\*Prior to each event the key contact as provided below will receive a confirmation with access directions, handouts and other details and is responsible for disseminating this information to all participants within your organization.*

### Please print clearly and complete all information.

Key Contact: \_\_\_\_\_ E-mail: \_\_\_\_\_

Community: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Please Invoice: \_\_\_\_\_ Credit Card Payment: \_\_\_\_\_ Check Enclosed: \_\_\_\_\_ Total: \_\_\_\_\_

Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Name on Card: \_\_\_\_\_ CCU# \_\_\_\_\_

Cancellations received 5 days prior of a session will be refunded less a \$25 processing fee for each cancellation transaction. Replacements are encouraged.

### Three options to register:

- 1) Scan and send completed registration form to [cmeritt@leadingagewa.org](mailto:cmeritt@leadingagewa.org)
- 2) Fax completed registration to LeadingAge WA at (253) 964-8876.
- 3) Mail completed registration to LeadingAge WA, 1495 Wilmington Drive, Suite 340, DuPont WA 98327.



**Your registration will be made upon receipt of this form. Confirmations will be emailed. If you do not receive a confirmation 3 days prior to each session, please feel free to contact our office. We reserve the right to cancel any session if registration minimum is not met. Questions? Call (253) 964-8870**

\*See complete Go To Meeting conference series information on our events page at [www.LeadinAgeWa.org](http://www.LeadinAgeWa.org).